

Scheduling Sessions at 43 Hoops

How are groups formed at 43 Hoops?

Our training schedule is created on a first-come, first-serve basis. Groups are formed based on an athlete's skill level, not their age or school grade. In other words, athletes at comparable skill levels will be grouped together. As time slots become available, they will be filled with like-skilled athletes.

Subsequently, your trainer may not be available at the same time every week.

(Please do not assume that your schedule will automatically carry over from month-to-month. The schedulers will try to accommodate your request, but you must specifically make this request.)

When and how do I schedule session(s)?

During the school year, our scheduling hours are:

Monday-Friday: 12-7pm

Weekends: vary with training hours

During the summer, our scheduling hours are:

Monday-Friday: 9am-5pm

Sessions can be scheduled by contacting us at:

952-294-4667 OR 952-229-8310 (feel free to leave us a voicemail)

Or by email: scheduleme@43hoops.com

Or in person during above hours

How far in advance should I schedule?

Because of the large number of athletes training at our facility, a one-week advance notice is best. If you would like to coordinate more than one athlete, please try to plan ahead by about 2 weeks.

****While same day and next day scheduling is possible, it is not recommended!****

What is 43 Hoops' cancellation policy?

Our goal is to accommodate our client's scheduling needs. Because cancellations can deprive other athletes of the opportunity to train, we require at least 48 hours advance notice of cancellation (or reschedule), or the session will be charged against your package. Cancellations due to an unavoidable circumstance, such as illness or injury, will not be penalized. If the cancellation was avoidable, such as homework or other practice conflicts, you will lose the session from your package.